

**Shift Supervisor: Flying Elephants Deli at PDX Airport**

**Full-time, Work hours are between 4am and 10pm**

**\$17 - 20/ hr. (this total includes base wage of \$13.50 and pooled tips), Paid time off, Great Benefits and Perks!**

Are you ready for more? Here is your chance to flex your leadership muscles! You've got experience behind a cash register, barista, or front of house work, but you seek a career path in a cool, local company. Why not represent your city to regular customers and travelers alike? At Flying Elephants at PDX you get to whip up lattes and serve fresh, local foods from scratch.

A Shift Supervisor is mainly responsible for closing out the tills at night and making sure the store is ready for the next day. They will also act as the manager on duty, should any concerns arise that require manager attention. We need a fun, happy person to help lead in delivering exceptional service to every single guest.

We need someone who is quick on their feet and quick with problem solving. You'll be leading by example on a team of 2-4 people per shift. An experienced food service professional who is looking to grow a career will be a great fit for this job!

**Some general duties include:**

- Great each customer and extend them a warm, sincere welcome.
- Ring up customers, answer questions/ concerns, form relationships with regulars
- Make espresso drinks, press paninis, and other light food prep
- Keep temp logs for our hot food and soups and help maintain safety of the store
- Present a positive personal and company image; friendly body language and a professional appearance.
- Cleaning, dishwashing, stocking, merchandising

**Some leadership duties include:**

- Lead by example- be the standard for great service in the store.
- Balance all registers accurately; maintain a low level of overs and shorts on the register.
- Follow through with all cash closing procedures and checklists.
- Train new Herd members on the register and other stations.
- Represent Elephants as acting Manager on Duty for all professional visits (OLCC, Health Department, and vendors) and customer interactions.
- Maintain excellent communication with your managers and teammates- send out those positive vibes!
- Monitor break schedules and comply with all FLSA labor laws

**Ideal candidate will have:**

- Flexibility- ability to be adaptable to rush orders, last minute changes, etc.
- Easy-going attitude- assist where needed, anticipating needs and jumping in to get a job done.
- Excellent cash handling skills.
- Management experience (a plus, but not required).

**Requirements:**

- Current Food Handler certification and OLCC certification (or ability to obtain within 30 days)

- 2 years of customer service experience
- High-school diploma or equivalent.
- Reliable transportation
- Strong verbal and written communication skills
- Must possess basic math skills and be consistently accurate in all transactions.
- Ability to pass an extensive **TSA background check**
- Ability to stand for several hours, bend, twist, stoop, lift up to 30 lbs. without assistance (with reasonable accommodation) in warm and cold environments

#### **Bonus Points:**

- 1-2 years of supervisory experience preferred
- Experience working in an airport or mall setting
- Serv Safe certification

#### **Your Mission is our Mission**

A certified B Corporation, Elephants Delicatessen is passionate about great local foods from scratch and our social mission: community involvement, employee well-being, and environmental protection.

Our people are the most valuable asset we have. The collective sum of the individual differences, life experiences, knowledge, inventiveness, innovation, self-expression, unique capabilities and talent that our employees invest in their work represents a significant part of not only our culture, but our reputation and company's achievement as well.

#### **We provide a competitive wage and benefit package for our employees, which includes:**

- Paid vacation and sick time
- Kaiser Medical coverage, with alternative care as an added bonus (acupuncture, chiropractic, massage therapy, etc.)
- Dental, FSA, and 401k
- Discounts on our yummy, made-from-scratch food
- A fun, energetic environment
- Chance to win employee raffles for Timbers games, Blazers games, orchestra, and ballet---just to name a few
- Discounts at selected B Corporations
- Cell phone discounts with Verizon and Sprint
- Discount at Sketchers.com and Shoes for Crews
- Pet insurance
- Counseling services
- Training and support
- Opportunities for advancement
- The opportunity to make a difference: We value every employee's contributions and ideas